

The Food Buggy

FOR THE ENTREPRENEUR IN US ALL

Our Process

- 1. Understand the client's requirements through meeting, email and phone communications. (We strongly encourage you to visit our location first-hand).**
- 2. Clients are to supply health and safety department requirements for their location or site(s) of operation.**
- 3. Next Step Family of Products (NSFP) develops the Food Buggy design and quote to address client's requirements along with health and safety department requirements then submits them to the client for their approval.**
- 4. The client is to review the design, quote and get the approval of the health and safety department(s).**
- 5. The client will send the design back to NSFP with approval.**
Note: If requirement changes are required - Steps 3 and 4 until approved.
- 6. NSFP will provide the client with general manufacturing specification sheet and supporting documentation that will be submitted to the manufacturer(s) for the Food Buggy product for client approval.**
- 7. After client approval the general manufacturing specification sheet and supporting documentation are submitted to the manufacturer(s).**
- 8. Any change request by the client or manufacturer(s) will go through NSFP for approval by the other party(ies) before a manufacturing order is released.**
- 9. Any change requests made by the client or manufacturer after manufacturing order is released will go through NSFP for approval by the other party(ies) and change note is to be give to all parties with notes of change and costs.**

10. After the manufacturer(s) order(s) are ready to ship pictures and or videos will be sent to NSFP for review, NSFP sends the pictures and or videos to client for approval before shipment is made.

11. After shipment is received from manufacturer(s) NSFP inspects the product to the specifications and documentation. If product is approved client and manufacturer(s) are notified. If product has issues it is documented and the client and manufacturer(s) are notified. After the issues have been addressed proof is sent to the client and manufacturer(s).

12. After client approval the client is notified when the product(s) is/are ready for pickup and final payment. (We strongly encourage client or representative to pick up from our location for first-hand inspection). If third-party pickup transport is to be used, a flatbed with suspension and tilt bed or ramps is required. If third-party towing is to be used, client is responsible.